

ABOUT india.gov.in

'india.gov.in', the National Portal of India, has been designed & developed by the National Informatics Centre, Department of Information Technology, Government of India as a Mission Mode Project under the National e-Governance Plan (NeGP). The Portal provides single window access to information and services being provided by different entities of the Indian Government at various levels.

The National Portal provides a unified interface to over 8000 Indian Government websites and acts as a logical front-end to e-Governance initiatives under various Central and State Government schemes & programmes. It caters to a wide range of audiences, right from common citizens, Government Departments & Corporates to non-resident Indians, the Media and the world-wide community.

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WebRatna Awards 2014 Brochure designed inhouse at NIC by National Portal Development Team

web ratna awards 2014

Honoring exemplary e-governance initiatives

<http://webratna.india.gov.in>



BACKGROUND

The Indian Government has been amongst the frontrunners in taking initiatives to adopt best practices in integrated delivery of information and services, to achieve ICT led development in the country. Today, almost every Government department is trying to leverage upon the benefits of ICT to provide better services to the common citizen. A number of e-Governance initiatives have been undertaken by the government departments at Central and State levels. Some of the e-Governance projects are already running successfully in different parts of the country. An endeavour like the National Portal provides an ideal front-end for these initiatives as the citizen gets to access diverse services and information from a single point.

In order to promote more and more innovative e-Governance initiatives and to give due recognition to the exemplary efforts in this direction, the Web Ratna Awards have been instituted under the ambit of the National Portal of India, <http://india.gov.in>.

The awards aim not only to recognise the noteworthy and sustainable initiatives in the realm of e-Governance but also to disseminate information about such initiatives for others to customise and replicate the successful solutions.

A W A R D

C A T E G O R I E S

1 Citizen Centric Service

The Award aims to acknowledge those ICT based services by a Government Department (Central/State) which have displayed exemplary citizen focus, reach, scope and innovation in approach. The service should have effectively contributed to enhancement in efficiency, productivity as well as in imparting transparency and accountability in the governance process. The service should use the web as a primary mode of delivery in addition to other conventional/nonconventional modes.

2 Public Participation Initiative

The Award aims to honour initiatives taken by Government entities which have leveraged the use of ICT to solicit active participation of public in the process of governance. The winning entries should display relevance of context, mode of participation, involvement of stakeholders and innovative use of ICT, both for response acquisition as well as for analysis of inputs received. The impact of the initiative (qualitative as well as quantitative) would be a significant criterion for judging this award.

3 Outstanding Content

The Award shall felicitate outstanding content published on the web by a Government entity. The winning entries should reflect content packaged from the perspective of the citizens and adhering to the basic tenets of usability such as ease of navigation, design, accessibility, visual appeal, clarity (textual and design), download time and the overall quality of creative expression.

4 Innovative Use of Technology

The Award shall acknowledge innovative use of technology highlighting the acceptance and maturity level of implementation, scalability, sustainability and the impact of the use of technology.

5 Comprehensive Web Presence - MINISTRY / DEPARTMENT

The Award shall felicitate a Ministry or Department of the Government of India which has a comprehensive web presence in terms of quantity, quality, spectrum of coverage, innovation, citizen centricity and responsiveness in its web based information & service delivery initiatives. Aspects of usability & accessibility shall also be considered.

Note: Nomination is expected from each Web Information Manager; nevertheless, other Ministries/Departments may also be evaluated.

6 Comprehensive Web Presence - STATE / UT GOVERNMENT

The Award category aims to acknowledge the State/UT of India which has displayed exemplary initiative in establishing comprehensive web presence. The selection criteria shall include the overall quality and quantity of web based initiatives, the spectrum of sectors/departments having good web presence and the level of responsiveness towards web based queries by citizens. Aspects of usability & accessibility shall also be considered.

Note: Nomination is expected from each Web Information Manager; nevertheless, other States/UTs may also be evaluated.

7 Open Data Champion

To acknowledge proactive release of resources (datasets/apps) in an Open/Machine readable Format, on the Open Government Data (OGD) Platform (<http://data.gov.in>), by the ministries / departments / organizations / states in compliance with the National Data Sharing and Accessibility Policy (NDSAP). The selection criteria shall include overall consumption of resources by public at large with respect to their ratings, views, downloads etc. Potential usage of such datasets for development of Apps to deliver citizen services innovatively would be an added advantage.

Note: Nomination is expected from each Data Controller; nevertheless, other Ministries/Departments/Organizations/States may also be evaluated.



NOMINATION ELIGIBILITY

Central Government Ministries/ Departments/ Offices/ Institutions, State Government Departments/ Offices/ Institutions, District Administrations and Indian Missions Abroad are eligible to apply for the Web Ratna Awards.

The Web Ratna Awards aim at encouraging Ministries/ States/ Departments/ Districts/ Projects which have made significant contributions towards the implementation of e-Governance and shown an exemplary & innovative approach to achieve administrative efficiency and transparency.

For submitting your nominations, log on to the Web-Ratna Awards website :

<http://webratna.india.gov.in>

All entries should be submitted online in the prescribed proforma available at the website. The nomination entries should be supported by an Authorisation Certificate as per the prescribed format, duly signed by the respective nominating authority. A scanned copy of the certificate should be submitted online and original to be sent by post to the National Portal Secretariat (Address given overleaf).